

LIFE FM
OFFICIAL COMPLAINT FORM

Life FM welcomes feedback and complaints from listeners.

1. Your Details

Full Name: _____

Address : _____

Email Address: _____

Telephone Number : _____

Preferred method of contact: Email Post Telephone

2. Broadcast Details

Programme Name: _____

Date of Broadcast: _____

Time of Broadcast: _____

Presenter (if known): _____

3. Nature of Your Complaint

Please describe clearly what you believe was wrong with the broadcast. Include as much detail as possible.

(Attach additional pages if required.)

4. Grounds of Complaint (Tick all that apply)

Breached a Media Service Code ([Section 46N\(1\)](#))

Breached a Media Service Rule ([Section 46O\(11\)](#))

Failed to comply with statutory duties under Part 3B of the Broadcasting Act 2009 (as amended)

This may include issues relating to:

Fairness, objectivity and impartiality

Harm and offence

Privacy

Commercial communications

Right of Reply

Other (please specify): _____

Complaints are assessed under the relevant Media Service Codes, including:

- [Code of Fairness, Objectivity and Impartiality](#)

- [Code of Programme Standards \(November 2024\)](#)

- [Commercial Communications Code](#)

5. Supporting Information

6. Declaration

This complaint is made within 30 days of the broadcast.

The information provided above is accurate to the best of my knowledge.

Signature (if submitting by post): _____

Date: _____

Important Information

- Complaints must be submitted in writing within 30 days of the broadcast.

- Life FM will acknowledge your complaint within 7 working days.

- A written decision will issue within 20 working days.

- If dissatisfied, you may refer the complaint to Coimisiún na Meán within 14 days of receiving our response or within 14 days of the date a response was due if not received on time.

Further information: www.cnam.ie

Submit Your Complaint To:

Complaints Officer

Life FM

Email: complaints@lifefm.ie

Phone: 021 4961111 / 021 4964444